

FAQ's for Convention

Registration:

- **Can I register by phone?**
 - Yes, register by calling Forest Hempen at (513) 471-2000 x 1051 during regular business hours. Please have a credit card ready.
- **Can I register by mail?**
 - Unfortunately, we cannot offer mail-in registration at this time.
- **Will there be financial assistance available?**
 - We are unable to provide financial assistance, but it's possible that a local organization may sponsor you to attend. Inquire with your local parish or diocese.

Food:

- **I have special dietary needs. Can those be accommodated?**
 - Yes. Spectra is the catering company at the event center, and they are happy to address special dietary requests with at least a three-day advance notice. To make special requests, email Ann Gundlach at agundlach@ccli.org.
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Childcare:

- **Is the conference for kids and teens as well?**
 - Yes, the event is designed for the whole family! We have special tracks available for the following ages: ages 3 through 3rd grade, grades 4-8, and grades 9-12. **Note: Children are grouped according to the grade they will enter school in the fall.** Families will regroup throughout the conference for meals and Mass, so there will be plenty of time to bond as a family (including our much-anticipated [Family Fun Day!](#)) as well as time to grow with new friends in age-appropriate groups. More information is [available here](#).
- **I'm a nursing mom. Where can I feed my baby?**
 - CCL is a huge supporter of breastfeeding so modest nursing can happen anywhere you're comfortable. There will be a quiet room also available for

moms who prefer to nurse in private or who want to try and get a little one to sleep.

- **I have concerns about keeping my toddler child with me. What are my options?**
 - Your little ones under age 3 are welcome in our talks and workshops! We encourage parent-child closeness in these young years and believe the little ones will be most comfortable with mom and dad. The ballroom used for the main talks and most workshop rooms will have ample space in the back and you are encouraged to bring a blanket and quiet toys so your child can play and move around a bit while you listen to the talks.

Itinerary

- **What's happening in Cincinnati for the 4th of July?**
 - If you're in town for the holiday just before the conference, we've got a whole page of [recommendations](#) for you on our blog. Many of the [Family Fun locations](#) are open for the Fourth as well, and there are excellent parks for good ol' all-American picnicking. If you don't see anything that interests you in those resources, feel free to email Forest Hempen at fhempen@ccli.org for recommendations from a local.
- **Are there hotels nearby?**
 - There are many hotels surrounding the convention center, and several of them are offering discounts to our attendees. Check out the [options here](#). We engage you to check Yelp and other sources for online reviews.
- **Will there be shuttles between the airport, hotels or convention center?**
 - No, attendees are responsible for their own transportation. The Hyatt is connected to the convention center, and the other three [options here](#) are within a short walking distance. If you want to try and share rides to Family Fun Day events, please stop by the Family Fun Day booth to try to arrange that. Or we suggest Uber or Lyft.

Family Fun Day

- **Does my family have to visit the locations listed on the convention website? Do we get special discounts if we do visit them?**
 - Families are welcome to spend Family Fun Day touring any part of Cincinnati they'd like to see. The locations on our website are merely recommendations, although some are offering [special discounts](#) for our event. If you'd like recommendations beyond those on the convention website, you can check out this [blog post](#) or contact Forest Hempen at fhempen@ccli.org for recommendations from a local. You can also visit the Family Fun Day booth at the convention for assistance and ideas.
- **Will there be transportation to various locations for Family Fun Day?**
 - Unfortunately, we cannot provide any transportation. Attendees are responsible for transportation to and from Family Fun Day. Carpooling is strongly encouraged; please visit the Family Fun Day booth to try and find shared rides.